



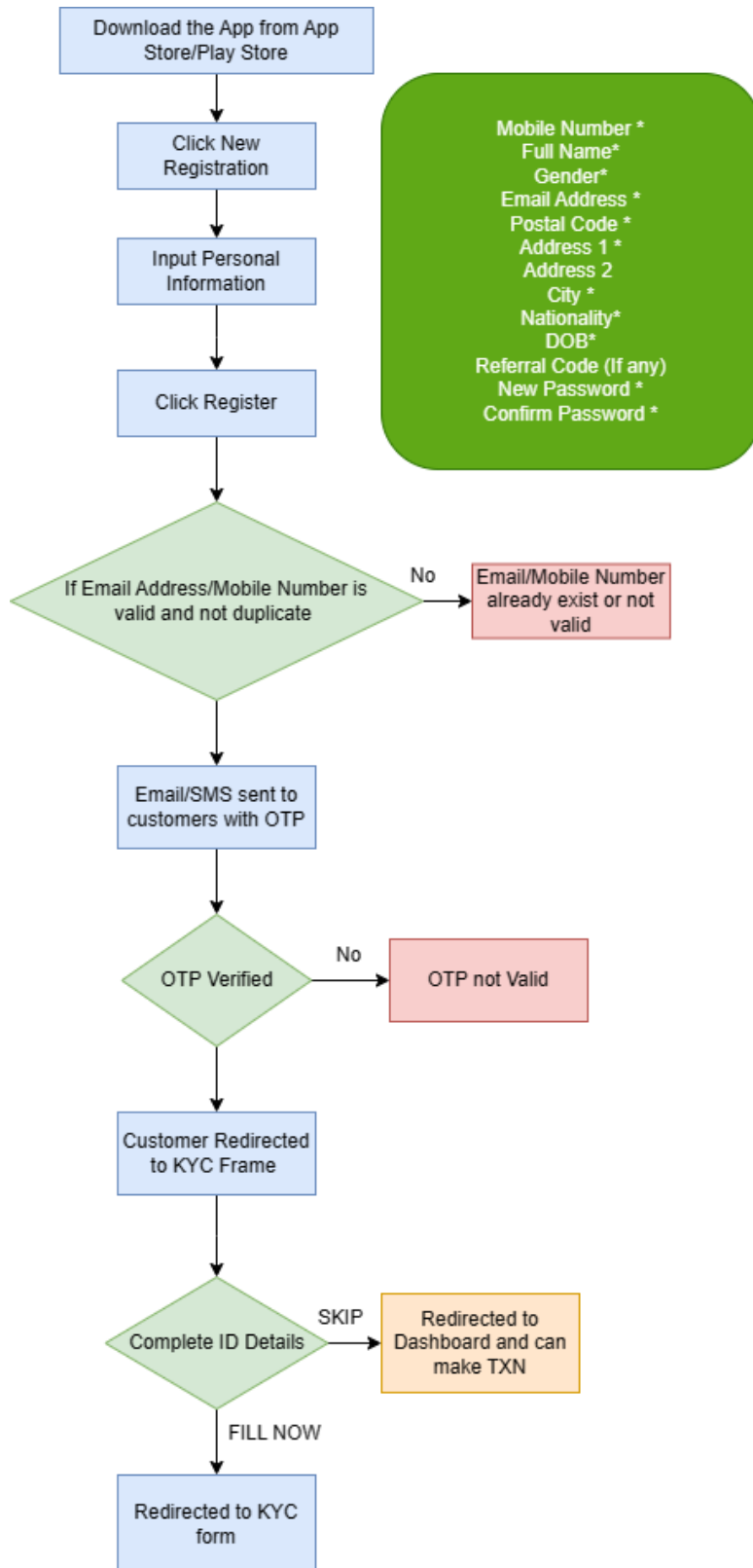
IME London New Mobile Application Flowchart

| Version | Prepared by | Prepared on |
|---------|-------------------|-------------|
| 1 | Kewal Raj Pokhrel | August 2023 |

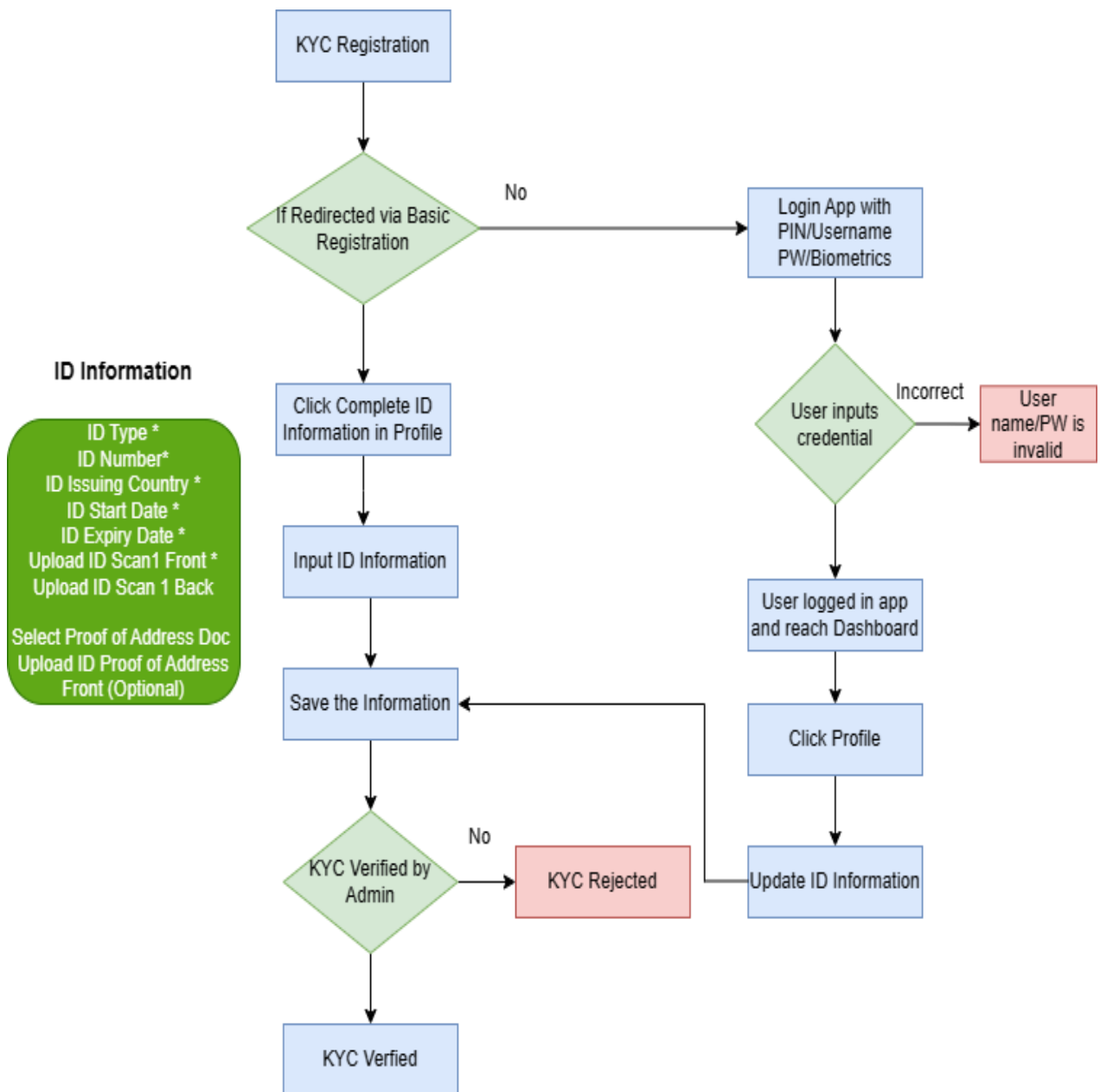
Registered No_ 06432399
Registered Address: Pentax House South Hill Avenue,
South Harrow, Harrow, England, HA2 ODU

IME London New Mobile Application Flow Chart

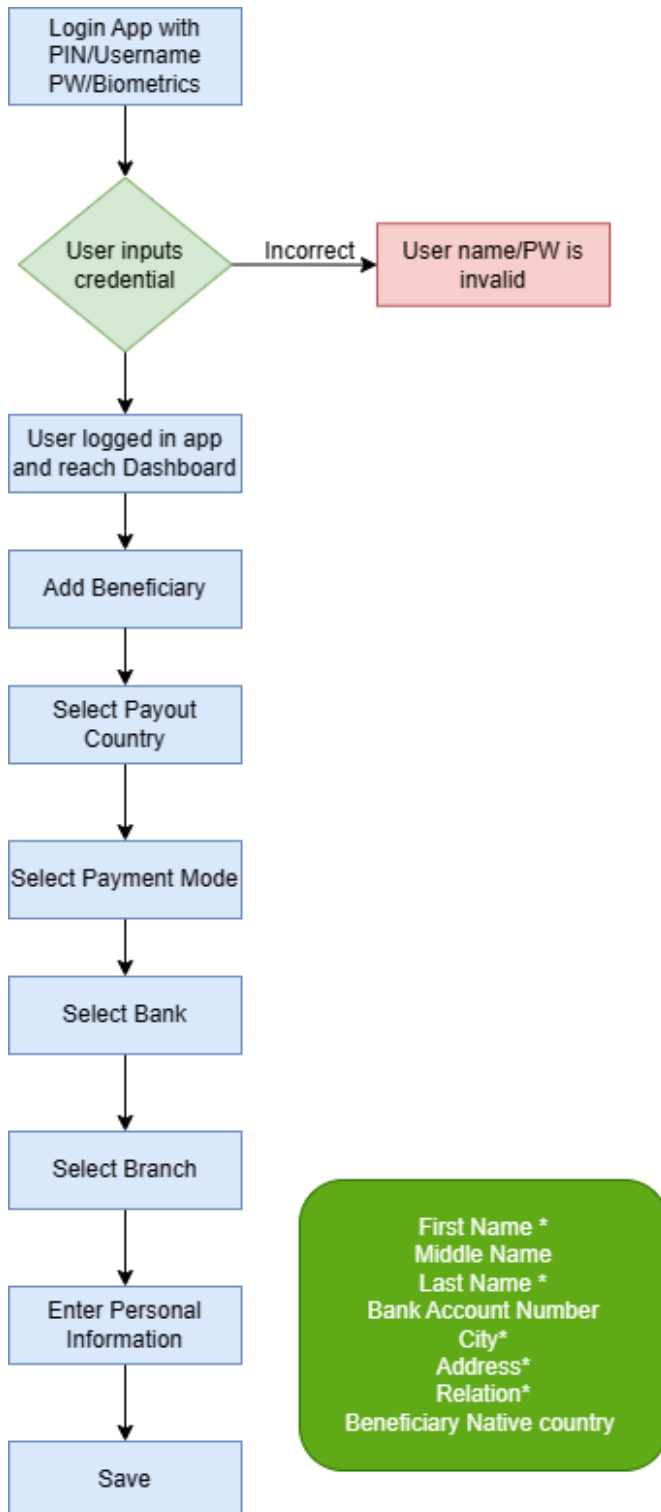
1. App Registration (Sign up)



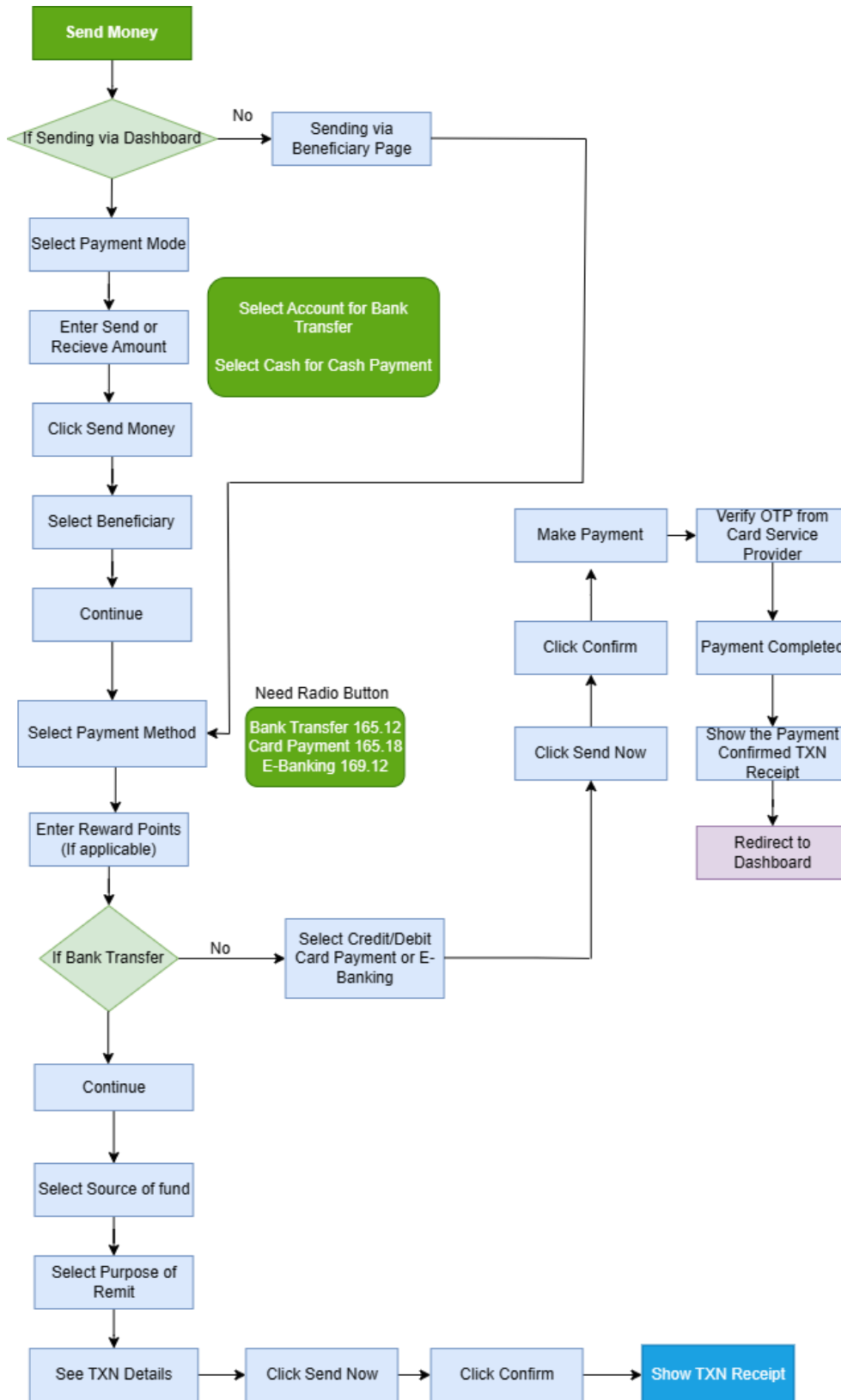
2. KYC Registration



3. Add Beneficiary



4. Send Money



Note: While sending money via dashboard we can only show one rate i.e., Bank Transfer Rate by default. Customer can have Payment Method as Bank Transfer, and he can change the payment method in Send Money Frame if he wants to go via E-Banking or Debit/Credit Card Payment. For e.g. If customer selects Payment method as Debit/Credit card than the Payout amount will be calculated based on Debit/Card Credit card rate and the same for E-Banking as well.

We can put this note on the bottom of Send Money Frame

Note: Depending on the payment method, the value of the payout amount may change. Please be aware that the rates for all three types of payment—Bank transfer, Debit/Credit Card Payment, and e-banking can vary.

A. Changes in Mobile Applications:

| | |
|----|--|
| 1 | Remove wallet Balance in Dashboard and Replace with Refer Points |
| 2 | Add Update ID Information in Profile Section (Customer should be able to update address) |
| 3 | Change Beneficiary with Receiver (Field Name change) |
| 4 | Remove Mandatory for Refer Points (If customer input the value and again remove it than its asking validation) |
| 5 | Use Multiple Payment Method (Bank Transfer, E-Banking and Card Payment) while calculating FX Rate. Add three payment method along with Respective rate with radio button in Send Money Frame . |
| 6 | Replace Send Money >> Enter Reward Point with Use Reward Points . (Field Name change) |
| 7 | Add Payment Information in TXN Summary and TXN Receipt . |
| 8 | Remove Profile >> JME Remittance Card No. from Profile |
| 9 | Hide Profile >> Loyalty Points |
| 10 | Remove all the Payment Information . Profile >> Payment Information Please add Bank Transfer Information provided below. |
| 11 | Add Update Profile >> Profile (Customer should be able to update address) |
| 12 | Remove Change PIN from Profile |

1. Payment Information:

ACCOUNT NAME: IME LONDON

SORT CODE: 04-06-93

ACCOUNT NUMBER: 00000151

REFERENCE: SENDER NAME

2. Contact Us:

Mobile Number: +447984713677

Viber +447984713677

WhatsApp +447984713677

Facebook <https://facebook.com/imelondon.co.uk/>

Available Time: 6:00 AM – 6:00 PM

3. About us: (Redirect to the following URL)

[About IME London | Our Team, Vision & Mission | Send Money Online](#)

4. **Terms and Condition and Privacy Policy already provided.**

5. **Account Status in Mobile App VIA Payment Method:**

Bank Transfer >> Amount Not received from Customer: **AWAITING PAYMENT**

Bank Transfer >> Amount received from Customer: **PROCESSING**

Card Payment/E-Banking: **PROCESSING**

Bank Transfer/Card Payment/E-Banking >> TXN PAID: **PAID**

Bank Transfer/Card Payment/E-Banking >> TXN Cancelled: **CANCELLED**

6. **Colour Code for status:**

AWAITING PAYMENT >> **Blue.**

PROCESSING >> **Brown.**

PAID >> **Green.**

Cancelled >> **Red.**

Note: Please replace TRANSFER SUCCESSFUL with the TXN Status in Receipt.

7. **ICON for Status:** (Please use the respective colour for Icons)

AWAITING PAYMENT >> 

PROCESSING >> 

PAID >> 

CANCELLED >> 

