No.	resultCode	resultStatus	resultMessage	What to do	
1	SUCCESS	S	Success	Cheers!	
2	PROCESS_FAIL	F	A general business failure occurred. Do not retry.	Could send email to _global.service@alipay.com_ or _connect_support@service.alipay.com_ for support。 It's a final status. It's safe to regenerate a transaction with new ID.	
3	USER_NOT_EXIST	F	The user does not exist.	This may be caused by sender inputting a wrong Alipay ID. It's strongly recommended to confirm this with sender.	
4	USER_ACCOUNT_ABNORMAL	F	User account status abnormal.	This indicates the Alipay account of recipient maybe frozen now.	
5	AMOUNT_EXCEED_LIMIT	F	The single amount exceeds the limit. The yearly transfer amount exceeds the limit. The monthly transfer count exceeds the limit. The amount exceeds the limit.	For Alipay corridor For GCash corridor Check whether transaction exceeds these limits.	
6	RISK_REJECT	F	Reject by risk control.	Transaction is rejected for security reasons. It can be rejected for transaction purpose, transaction frequency and so on.	

For Alipay corridor:

Transaction Purpose	Single maximum	Max monthly frequency	Yearly maximum
SALARY&FAMILY_SUPPORT	50,000 CNY	10 times	600,000 CNY
GOODS_PAYMENT	50,000 CNY	N/A	600,000 CNY
SERVICE_PAYMENT	50,000 CNY	N/A	300,000 CNY

For GCash corridor:

Transaction Purpose	Transaction Type	Daily Limit	Monthly Limit
All purposes that are listed in TransferPurposeType are supported.	Individual to Individual	100,000.00 PHP	100,000.00 PHP

complianceResult

No.	complianceDetailCode	complianceDetailMsg
1	NO_RETRY	Remittance failed. No further action is supported.
2	CHANGE_BENEFICIARY_AND_RETRY	Remittance rejected due to transaction risks. It is recommended to change the Beneficiary and retry.
3	RETRY_AFTER_THIRTY_DAYS	Remittance rejected due to transaction risks. It is recommended to retry the remittance after 30 days.
4	CHANGE_PAYER_OR_RETRY_AFTER_THIRTY_DAYS	Remittance rejected due to transaction risks. It is recommended to retry the remittance after 30 days, or change the Payer and retry.
5	CHANGE_BENEFICIARY_OR_RETRY_AFTER_THIRTY_DAYS	Remittance rejected due to transaction risks. It is recommended to retry the remittance after 30 days, or change the Beneficiary and retry.
6	CHANGE_PAYER_AND_RETRY	Remittance rejected due to transaction risks. It is recommended to change the Payer and retry.
7	VERIFY_BENEFICIARY_CONTACT	Remittance failed because #WORD#APS#ID147876e1–0485–411d–a1df–7aee53b0cf42# failed to contact the Beneficiary and verify the remittance purpose and other info. It's recommended for the payer to verify with the Beneficiary.
8	RETRY_WITH_UPDATED_BENEFICIARY_MATERIAL	Remittance failed because the information or material provided by the Beneficiary is not approved. You can retry the remittance if needed.

7	TRANSFER_IN_PROCESS	U	The transfer is in process.	Kindly wait for the final status (F, S), do not retry. Usually happen when the transactions are queued by Alipay side due to the inadequate prefund account balance.	
8	COMPLIANCE_PENDING	U	The order is pending because of compliance check.	It usually takes maximum 96 hours to finish. Compliance team will reach out the recipient to verify the transferPurpose by documents or further explanations. Please try to share the *Global Remittance declare User tutorial* with user: https://gw.alipayobjects.com/mdn/rms_b66360/afts/img/A*OkMfQJXGl7AAAAAAAAAAAAAAARQnAQ You can choose to wait or cancel the transactions.	
9	WAIT_BENEFICIARY_CONFIRM	U	Beneficiary receipt-method confirmation pending. Beneficiary receipt-method reconfirmation pending. The order is pending on beneficiary's confirmation.	Transaction is pending due to recipient hasn't selected a default card to claim fund. **Please try to share the** *Global Remittance User tutorial* **with user:** https://gw.alipayobjects.com/mdn/rms_b66360/afts/img/A*UX30Qa9UcjwAAAAAAAAAAAAAARQnAQ Alipay will also inform the recipient by APP push, message and Phone call. You can choose to wait or cancel the transaction.	
10	ORDER_IS_CANCELED	F	The order is cancelled.	Transaction is cancelled by sender site.	

11	ORDER_IS_CLOSED	F	Default value: The order is closed. 1. Transfer queue timeout. 2. Receipt-method confirmation timeout. 3. Receipt-method re-confirmation timeout. 4. Remittance purpose declaration timeout. 5. Remittance purpose re-declaration timeout. 6. Risk pending timeout.	Transaction order is closed in Alipay side because of exceeding agreed time limit (24h,48h or 72h). 1. Transfer queue timeout：partner agent's currency balance is insufficient exceeded 72h. 2. Receipt-method confirmation timeout/ Receipt-method re-confirmation timeout：recipient didn't set a receipt method to claim fund within 72h. 3. Remittance purpose declaration timeout/ Remittance purpose re-declaration timeout：recipient didn't provide document required within 24h. 4. Risk pending timeout : the order is pending on international risk'side exceeded 72h.	
12	BALANCE_NOT_ENOUGH	F	The Participant Balance is not enough.	Transaction failed due to participant prefund account balance was not enough. Contact with your tech support or product team to take further action to avoid more similar transaction failure.	
13	USER_INFO_NOT_MATCH	F	The user information does not match.	The user information does not match. Recipient info, mobile phone and name are inconsistent. **Please try to share the** *Global Remittance User tutorial* **with user:** https://gw.alipayobjects.com/mdn/rms_b66360/afts/img/A*UX30Qa9UcjwAAAAAAAAAAAAARQnAQ	
14	USER_NO_KYC	F	The user has not completed KYC verification.	It's strongly recommended to confirm this with sender.	
15	REPEAT_REQ_INCONSISTENT	F	There might be system issue from sending partner.	Because the transfer might succeed after the first request. Human intervention is required to troubleshoot the error. Please contact Alipay tech team.	
16	BUSINESS_NOT_SUPPORT	F	The %s is not supported. example: The additionalTransferDetails.transferToRegion or beneficiaryReceiptMethod.paymentMethodType is not supported. The business scene is not supported because %s. Example: The business scene is not supported because invalid transferToRegion and invalid transferPurpose.	Business scene is not support, please contact Alipay team.	
17	UNKNOWN_EXCEPTION	U	Temporary system issue	Please wait or retry with the exact same transferRequestId. Inquiry the Alipay team for the further operations if necessary.	
18	PARAM_ILLEGAL	F	Illegal parameters exist. For example, a non-numeric input, or an invalid date.	This error should be fixed in tech integration stage and we usually don't expect this in production. Please pay attention to following tips: 1、 Wrong enumeration or lose of the required parameters，like certificateNo, beneficiary.walletId, transferPurpose etc. will cause PARAM_ILLEGAL error. 2、 When transfer Purpose is GOODS_PAYMENT or SERVICE_PAYMENT, please ensure the right mapping between transferPurpose and subTransferPurpose.	